

Bad housing wrecks lives

Specialist Support Contract

Carol Storer: Legal Services Manager

Shelter

Housing.

Number of calls

04/05: 4826

05/06: 5221

06/07: 4728 estimated

Shelter



Housing suppliers :-

Shelter

t: 0207 505 4688

Mon-Fri 9am – 5pm

1 Pump Court

t: 0207 842 7027

Mon-Fri 2-5pm

Garden Court Chambers

t: 0207 278 2100

Tues-Thurs 2-5pm

Shelter

Who rings?

About what?



What do we offer?

Telephone advice
Written confirmation
Courses



Courses

LSC regional offices –
feed back what courses
you want.

Shelter

What do you want?





- 1) Is there a future?
- 2) Are SSC lines needed?
- 3) How often do you use the service?
- 4) How useful do you find the service?
- 5) Do you like the second tier model?
- 6) How could we improve what we do?
- 7) Will you answer the consultation?