

# Discussion

**Law Centres Federation**

Legal action for the community



1. Given the current funding environment, how can Advice Agencies:
  - target services to the needs of the community they serve
  - achieve the outcomes determined by their own organization
  - design flexible, innovative and effective services
  
- How can Advice Agencies reshape the legal services (not LSC) agenda to better reflect what you believe is required for it to be effective based on your daily experience of the needs of the communities that you serve? Or at least, make useful interventions into the Agenda?

# What is a CLC?

Quality Standard  
Credits Development  
are needed to see this content.

“Community, Compassion, Justice”

Distinguishing feature - **“community”**



The University of New South Wales  
**Kingsford  
Legal Centre**  
11 Rainbow St

# Community Legal Centres

Quality Standard and  
Credit Assessment  
are needed to see this journal

- 200 CLCs in urban, regional and remote settings
- CLCs serve around 350,000 clients per year
- 34% centres unfunded
- 36% CLSP funds only
- 64% Multi funded



# CLC - Areas of Law

Quality Standard  
Credit Assessment  
is needed to see the points

- Family law, civil law and criminal law
- Information & referrals, legal advice, casework, community legal education, law reform & policy
- Top 5 - Matter Types for cases are: Contact & residency, Govt Pensions/Benefits, Tenancy, Offences against Property, Credit & Debt (then Other Civil Law etc)





# Staffing at CLCs

Quality Improvement and  
Credit Development  
are needed to see the results.

- Lawyers and paralegals
- Educators
- Social Workers
- Financial Counsellors
- Administrators



# Strategic Service Delivery

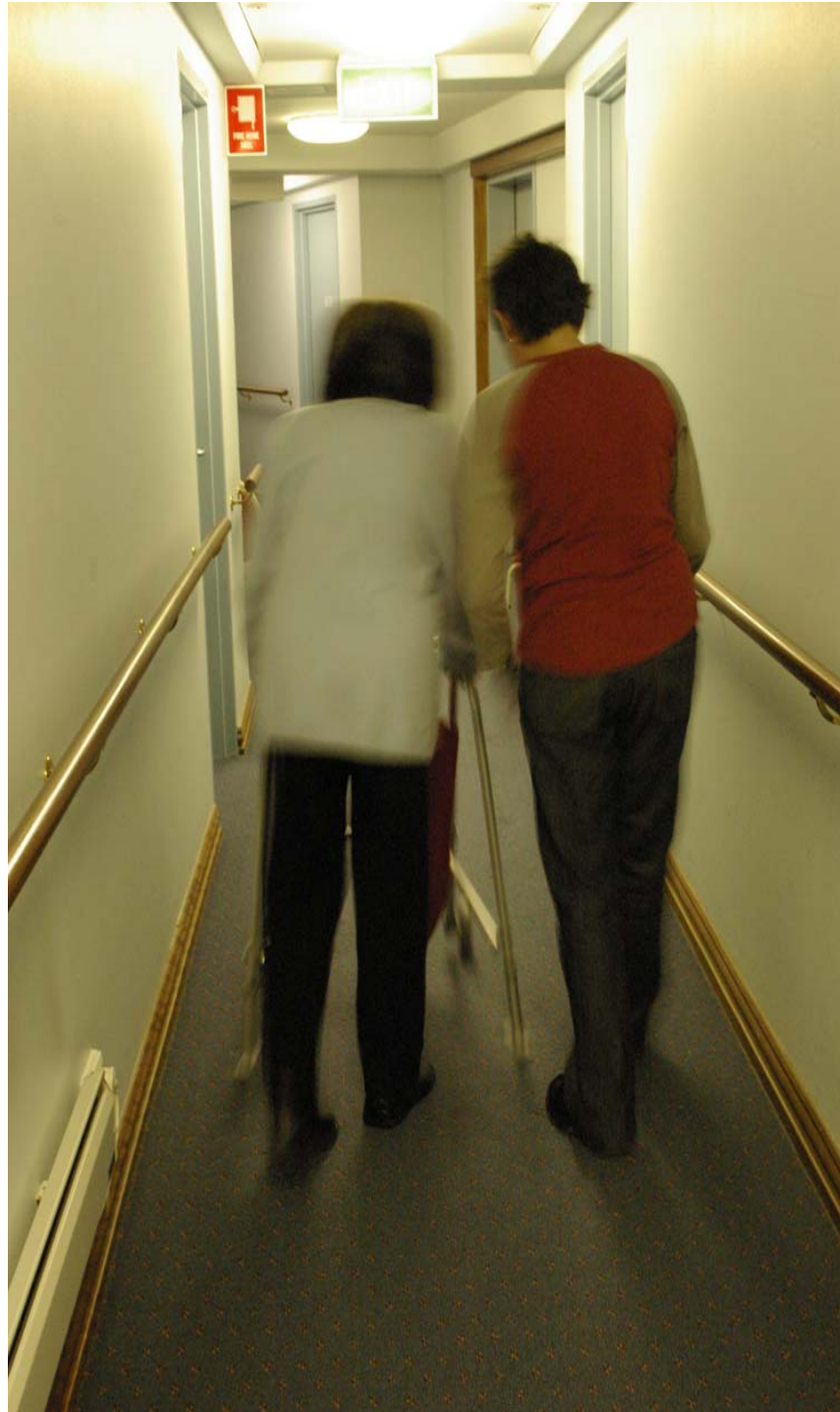
Quality Standards and  
Credit Assessment  
are needed to see the picture

- Information & Referrals
- Advice
- Casework
- Community Legal Education
- Law Reform & Policy Reform
- Community Development









# Doing Justice

QuillTeam™ and  
Creative Development™  
are needed to see the picture.

Acting together  
to make a difference

**COMMUNITY  
LEGAL  
CENTRES**

# DOING JUSTICE

**STORIES OF CHALLENGE AND CHANGE**



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