

Access to Advice

– Reaching out with information

Monday 22nd November 2004 • The Resource Centre • 356 Holloway Road • London N7 6PA

KEYNOTE SPEAKERS

Andrew Phillips	Lord Phillips of Sudbury makes the case for public legal education as an integral part of advice and legal services.
Martin Jones <i>Advicenow</i>	Drawing lessons from advicenow.org.uk

WORKSHOPS

To be perfectly honest –
I think you would be better off
finding out about your rights!



GETTING ADVICE.

John Wheatley <i>Citizens Advice</i>	E-services in CABx: the role of the intermediary.
John Seargeant	Evaluating new ways of delivering information.
Amazon PR	Promoting rights via the mass media.
Peter Browne <i>solicitor</i>	A solicitor's Self Help Library and Shop.
Matt Ventrella <i>AdviceUK</i>	A problem solving framework for the public?
Tony Breslin <i>Citizenship Foundation</i>	Legal education and the Citizenship curriculum.
E-maze <i>Ashford CAB</i>	Delivering e-mail advice.
Jill Hobson <i>LSC, CLS Direct</i>	The first six months of CLS Direct.
Alison Charlton Donal Savage <i>Advicenow</i>	Supporting a self help approach to legal problems.
Project Eagle	An online expert system for advisers.
A panel discussion & debate	Debate the issues raised by the Public Legal Education Consultation paper produced by the Advice Services Alliance, Citizenship Foundation, and Legal Action Group.
TRACKER TOOL LAUNCH	David Lammy MP, Parliamentary Under-Secretary at the Department for Constitutional Affairs, launches the case management and self help support pilot on advicenow.org.uk. Drinks will be served.

PLENARY SESSION

TRACKER TOOL LAUNCH

advice
services
alliance

The second ASA Advicenow conference will explore three main themes:

- How can we use the internet, the mass media and other channels to reach out and inform people about rights?
- How can we increase general knowledge and understanding of rights and legal issues?
- How can we support a self help approach to legal problems and disputes?

Cost incl. 2 workshops & a buffet lunch:
Voluntary sector £75 inc VAT
Statutory & Commercial £110 inc VAT

More information and application form at www.advicenow.org.uk/events

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25 London Bridge Street, London SE1 9ST.

Advice Services Alliance (ASA) is the co-ordinating body for UK advice services. Members include AdviceUK, Age Concern England, Citizens Advice, DIAL UK, Law Centres Federation, Shelter and Youth Access.

advicenow.org.uk