

Email Bulletin (Contracting No: 9): The NfP Contract 2003 – how are you coping?

Dear Colleague,

What this is about:

We are writing to ask you to help us collect information on the impact of the introduction of the April 2003 Not-for-Profit (NfP) contract on you and your work by completing a short Questionnaire.

What we are particularly interested in:

- ✓ Changes in working practices
- ✓ Educational audits
- ✓ Upper casework limits
- ✓ Your comments and views on how it has affected you, whatever your position in the organisation!

How much of your time we are asking for:

We know that you have substantial demands on your time but hope that you are able to invest a little of it into helping us to help you.

It should take you approximately 20 minutes in total to read this document and complete the attached Questionnaire.

This is a good opportunity for you to let us know how the contract is affecting you and your work, so the amount of any additional comments you make may mean that you take more time than this.

If you are unable to complete the whole Questionnaire for any reason then please just complete what you can or what you feel comfortable with - the boxes will expand to fit as much text as you choose to write and all responses will be useful, whether brief or extensive.

Please reply by Friday 12th December.

We intend to use the information to:

- ✓ Help inform our future support work with your organisation and you
- ✓ Identify issues that have policy implications and that CLSS/ASA might more appropriately take up directly with the Legal Services Commission (LSC)
- ✓ Encourage a better understanding of the impact of the civil contracting scheme on NfP organisations

All information will be used anonymously so, unless you give us express permission at a later date to reveal any identifiable information on you or your organisation, you will not be identified to any third party.

This is how you can take part:

The Questionnaire has been created by inserting a table into a Microsoft Word document – we would prefer it if you would just type your comments in the spaces provided (many answers are 'yes' or 'no') and then email the form back to us at cls.support@asauk.org.uk

Alternatively, you can print, complete, and post the Questionnaire to:

NfP Questionnaire
CLS Support
Advice Services Alliance
12th Floor, New London Bridge House
25 London Bridge Street
London SE1 9ST

Please feel free to check out our website at www.asauk.org.uk which contains extensive information on the LSC contracting and Quality Mark schemes, or our new legal information and learning website at www.advicenow.org.uk

If you have any particular questions relating to the new NfP contract and its operation please do not hesitate to contact the CLS Support consultancy service on 0870 7700 447 or by email at cls.support@asauk.org.uk

Thank you for taking part.

Yours faithfully,

Patrick Torsney
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CLS Support