

community legal service

Support

May 2003

CLS Support email information '*Bulletin*' is expanding!

bulletin@asauk.org.uk

CLS Support has launched a new resource, the email information ***Bulletin***, which provides updates on issues of relevance for information and advice organisations with Legal Aid Contracts. We are shortly planning to expand this service to provide an additional email mail out on Quality Mark issues to those organisations who may not have a Legal Aid Contract, including agencies operating at the General Help level. The email information ***Bulletin*** complements the existing consultancy, training and information services that CLS Support provides.

The email information ***Bulletin*** will:

- ***Allow relevant and useful information that has arisen from clarifying agency enquiries with the LSC and other third parties to be shared with you as soon as possible***
- ***Provide a resource for your organisation that can safely be relied on***
- ***Provide guidance and examples of best practice regarding the interpretation and application of Legal Aid contract rules and Quality Mark requirements***
- ***Allow in-depth analysis of specific points and issues which might be relevant to your organisation***
- ***Invite feedback on issues of current concern or interest, such as consultation exercises on future CLS developments***
- ***Update your organisation on the work of CLS Support and the Advice Services Alliance where appropriate***
- ***Support providers of advice services in their work!***

How will we receive the *Bulletin*?

The information ***Bulletin*** will be emailed to subscribers on our database as an attachment to an email message. The subject bar of the email will contain the words '*CLS Support Email Bulletin*'. In addition to the title of the attachment we will give a brief description of its' content in the body of the email message to help you decide whether it is relevant to you and worth reading.

How do I subscribe?

To subscribe please email us at bulletin@asauk.org.uk and put the word "subscribe" and the email address for the people in your organisation who you want to receive the ***Bulletin*** into the text of the email message. Please indicate in your subscriber request if you wish to receive the Legal Aid Contract email or the Quality Mark email only. **Please note:** if you subscribe to the Legal Aid Contract email you will receive the Quality Mark email automatically and in addition to that on Legal Aid Contracts.

You may wish to pass on this information to your colleagues so that they can subscribe and receive the *Bulletin* directly themselves. If you wish to un-subscribe at a later date please let us know by simply emailing us from the address you wish to be removed from our database.

How often will we receive the *Bulletin*?

The information ***Bulletin*** will be intermittent and produced only when there is information that CLS Support believes will be of benefit to you in your work. We are currently compiling our database and will be sending out the first ***Bulletin*** in the very near future.

If you have any feedback or, subscribe at a later date but wish to obtain any previous issues of the ***Bulletin***, please contact us at bulletin@asauk.org.uk

If you have any questions that do not relate to the administration of the bulletin then please contact us on our usual consultancy line number 0870 770 0447 or, at cls.support@asauk.org.uk

The *Bulletin* is a resource to subscribers

The purpose of the *Bulletin* is to assist you in your work

