



LawWorks  
10-13 Lovat Lane  
London EC3R 8DN  
DX c/o Clyde & Co 1071 London City

T: 020 7929 5601  
F: 020 7929 5722  
E: [enquiries@lawworks.org.uk](mailto:enquiries@lawworks.org.uk)  
[www.lawworks.org.uk](http://www.lawworks.org.uk)

## LawWorks Mediation – right for your client?

- **Free** – LawWorks is the only pro bono mediation supplier across England and Wales
- **Quick** – the majority of mediations are completed in less than a day
- **Reduces Stress** – no need to go to court or face the associated costs
- **High Success Rate** – 70% of mediations settle
- **Confidential** – no information will be disclosed without the client's permission

### Is the dispute suitable for mediation?

Nearly every dispute is suitable for mediation.

- ✓ **Employment e.g.** unfair dismissal; racial, sexual and disability disputes;
- ✓ **Landlord & Tenant e.g.** repairs, deposits, health and safety issues;
- ✓ **Debt e.g.** unpaid invoices, repossessions, contract disputes;
- ✓ **Consumer e.g.** sale of goods, warranty disputes;
- ✓ **Land e.g.** boundary and ownership disputes;
- ✓ **Relevant commercial disputes**

### Does the client qualify for pro bono mediation?

Complete the LawWorks Application and Financial Information form available at [www.lawworks.org.uk/?id=lw\\_mediation](http://www.lawworks.org.uk/?id=lw_mediation) and return it to Lavinia Shaw-Brown at LawWorks together with supporting documentation

### What happens next?

- Step 1:** LawWorks has the case reviewed by a senior solicitor
- Step 2:** Once accepted the case will be placed with an accredited mediator
- Step 3:** If applicable free legal advice will be arranged for the client
- Step 4:** The mediator contacts the parties to arrange the mediation

### What are the possible outcomes?

- ✓ The dispute settles: the mediator draws up a **legally binding** agreement
- ✓ The dispute doesn't settle: the parties are free to pursue litigation if they choose

**More information?** Contact Lavinia Shaw-Brown 020 7090 7354 or [lsb@lawworks.org.uk](mailto:lsb@lawworks.org.uk)

