



LawWorks

LawWorks

Discrimination Mini Conference
Regional Event
10th December 2009

Lawyers working free for the public good





Alison Ingram

Head of Projects 1



Background

- Independent national charity
- Membership-based organisation
- Last 12 months
 - Over 40000 people helped
 - 500 community groups advised
 - Value over £4 million

Projects

- Clinics
- Community Groups
- Email Advice
- Individuals casework
- Mediation
- Students



LawWorks

Clinics

- Free initial advice
- Based in the community
- Bespoke service

Community Groups

- Brokerage role
- One-off advice
- Mainly non-contentious
- Training
- Capacity building

Email Advice

- Automated system
- Questions submitted by advice agency
- System emails eligible volunteers
- Can be accepted or refused in 24 hours
- If accepted 3 days to answer
- Answer sent anonymously

Individuals Casework

- In depth cases
- Applications submitted via advice agency and directly
- Review by senior lawyer
- Placed with law firms
- All areas except family, crime, immigration

Mediation

- Operates like Individuals Casework
- Civil and commercial disputes
- Panel of mediators



Joint Protocol

- Quality mark
- Core values of pro bono
- Over 100 signatories





www.lawworks.org.uk
www.lawworksclinics.org.uk/referrals/

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