Debt Matters: Make No Mistake

Auditing of Social Welfare Law providers will continue as we move towards the end of the current Contract. Final reconciliation audits of casework are also likely for organisations leaving the Contracting scheme, even where you hand in notice yourself. Clearly, whatever the future holds it is important not to be left in the position of owing the Legal Services Commission money.

This NEW practical course uses actual LSC audit decisions (including by Provider Assurance) and subsequent appeals made throughout 2011 to analyse and understand how to avoid typical (and not so typical) mistakes in compliance in the Debt category of law. It will also provide solid practical material to use when disputing or appealing negative LSC decisions on individual Debt matters should you need too.

It would be suitable for anyone performing casework in the Debt category, including those new to the subject and those who have attended previous subject specific training.

By the end of this intensive one-day course you will be able to:

- Apply the relevant contract rules with confidence eg how to identify a legal issue, what to do about couples in debt, returning clients, sufficient benefit and scope issues
- Identify all the main reasons why Debt matters are disallowed at audit and proactively work to rectify and avoid similar problems in your own work
- Understand matter splitting, both within the category of law and also across categories eg Debt and Housing or Debt and Welfare Benefits
- Be able to identify and set out grounds for appeal against LSC audit decisions on individual Debt matters

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