



Free Discrimination Advice Courses January to May 2010

These courses are for **generalist advisers and specialists from other areas interested in learning more about discrimination issues**. These free courses will help advisers acquire valuable skills and experience in this important area.

The courses have been produced by the Developing Discrimination Advice workstream of the Working Together for Advice project. The courses focus on **discrimination in all settings**.

Identifying More Discrimination Issues – Course One

- **Identifying discrimination issues, and**
- Recognising the extra equality duties required of public sector bodies.
- Exploring the options for taking action in discrimination claims, including those against the public sector.
- Identifying relevant resources including referral options.
- Identifying where social policy action is appropriate.
- Understanding where specialist support may be required.

Advising Clients with Discrimination Issues – Course Two

- **How to help a client once you have identified discrimination, and**
- Identifying multiple discrimination issues and time limits.
- Identifying discrimination issues.
- To gain experience of different procedures in discrimination claims, and time limits that apply to them.
- Identify human rights issues in discrimination.
- Exploring the consequences of options for taking action in discrimination claims including social policy action.
- Recognise when to use key documents.
- Understanding where specialist support may be required.

Courses are being held all over England in 2010. See overleaf for dates.

Please send your bookings to training.booking@citizensadvice.org.uk using the following booking form.



Free Discrimination Advice Courses January to May 2010

Course	Date	Location
Introduction to non Employment Discrimination	20/01/2010	CAMBRIDGE
Identifying More Discrimination Issues	25/01/2010	EXETER
Identifying More Discrimination Issues	15/02/2010	LIVERPOOL
Advising Clients with Discrimination Issues	22/02/2010	EXETER
Identifying More Discrimination Issues	24/02/2010	NEWCASTLE
Identifying More Discrimination Issues	26/02/2010	LONDON
Identifying More Discrimination Issues	04/03/2010	BIRMINGHAM
Identifying More Discrimination Issues	11/03/2010	LEEDS
Advising Clients with Discrimination Issues	15/03/2010	LONDON
Advising Clients with Discrimination Issues	17/03/2010	LIVERPOOL
Identifying More Discrimination Issues	22/03/2010	CAMBRIDGE
Advising Clients with Discrimination Issues	30/03/2010	NEWCASTLE
Advising Clients with Discrimination Issues	01/04/2010	BIRMINGHAM
Identifying More Discrimination Issues	08/04/2010	LONDON
Advising Clients with Discrimination Issues	12/04/2010	LEEDS
Identifying More Discrimination Issues	13/04/2010	MANCHESTER
Advising Clients with Discrimination Issues	19/04/2010	CAMBRIDGE
Advising Clients with Discrimination Issues	04/05/2010	LONDON
Advising Clients with Discrimination Issues	13/05/2010	MANCHESTER



Booking form

Course detail	
Course title	
Location	
Date	
Delegate details	
Last name	
First name	
Organisation name	
Which national network does your organisation belong to? (e.g. AdviceUK)	
Address(including postcode)	
Telephone	
Email	
Disability requirements	
Disability or Impairment?	Yes/No
Details of disability requirements	
Dietary Requirements	
	Yes/No
Dietary details	

Privacy and data protection statement

Information submitted in this form may be stored and processed electronically for the purposes of delivering services, supplying information and to enable statistical analysis. Data may be passed to other parts of the organisation, partner organisations, companies or contractors operating on our behalf to enable this to take place.

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